



CASE STUDY: SNAP SHOT

Reseller integrates Daeja's viewer into electronic document management solutions to enable businesses to work more cost effectively and efficiently



Company FACT FILE:

GTOS

Geographic Location

Worcestershire, United Kingdom

Industry Sector

Electronic Document Management

Environment

Integrated within Document Management Solutions for the IBM System i (iSeries, AS/400)

Products Purchased

- ViewONE Standard
- ViewONE Pro
- Annotations
- PDF
- Print Accelerator

Company PROFILE :

GTOS Limited are experts in electronic document management and content management solutions. GTOS improves efficiency through providing electronic document management solutions to enable a single point of access for all businesses critical information from creation to archival or destruction.

GTOS helps businesses work more efficiently; by increasing productivity, enhancing customer service, streamlining business processes and achieving compliance. Our solutions are used by some of the UK's largest companies.

1. Challenge to overcome

GTOS needed functionally rich, robust viewing software to integrate easily within our document management system. Daeja's ViewONE Pro software helped GTOS to achieve this objective.

2. Daeja's Solution

Daeja's ViewONE Pro allowed GTOS to develop an easy-to-use web application to view / retrieve documents / images held in the repository. Furthermore, as a result of customer requests, the scripting capability in Daeja's ViewONE software provided GTOS with the tools to further develop their product.

3. Benefits to GTOS

ViewONE Pro is a robust, stable, easy-to-use product resulting in happy GTOS customers. ViewONE Pro is regularly kept up-to-date by the Daeja team resulting in reduced maintenance/support burden for GTOS.

We are very happy with Daeja's product, delivery performance and ease of use.



US Sales Office - Daeja Image Systems, 20 Park Plaza, Suite 445, Boston, MA 02116-4399

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CASE STUDY: IN-DEPTH

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The INTERVIEW :

Please introduce yourself and explain what your job role is within the company?

My name is Ranjit Patel and I am a Technical Architect at GTOS. We have built our WebPoint application using Daeja's ViewONE Pro product.

How did you go about sourcing us, where did you find us?

We sourced your product 7-8 years ago, and therefore, I'm unable to recall how exactly.

Describe how ViewONE Pro is integrated into your workflow

As we are an EDM software house, ViewONE Pro has become an essential part of our Web application. GTOS provides a full suite of Document Management products and Daeja's ViewONE Pro is embedded into our Web application, WebPoint, to supply the viewing / printing functionality and image manipulation.

Did you set out to look for a replacement for an existing viewer? If so, what compelled you to look for a replacement?

No, this was actually the first time we had used this type of product.

What back end system do you have?

We provide Document Management Solutions for the IBM System i (iSeries, AS/400), which is a mid range platform.

When you made your purchase from Daeja, what proved to be important factors in the decision?

The ease of integration of ViewONE Pro within our web application was the most important factor in the decision making process. In addition, the scripting capability within Daeja's ViewONE Pro has allowed us to enhance our WebPoint product in line with user requirements.

Which of the features or functionalities of ViewONE Pro do you find most beneficial?

The user friendly aspect of ViewONE Pro is of particular importance. Since ViewONE Pro is so easy to use, there is little or no training required. GTOS is very happy with Daeja's product and delivery performance.

In what way/s does ViewONE Pro benefit your business?

The ability to display documents quickly and the ease of use are most beneficial to users of our product. Furthermore upgrades are efficiently deployed from the central IBM System i server.



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